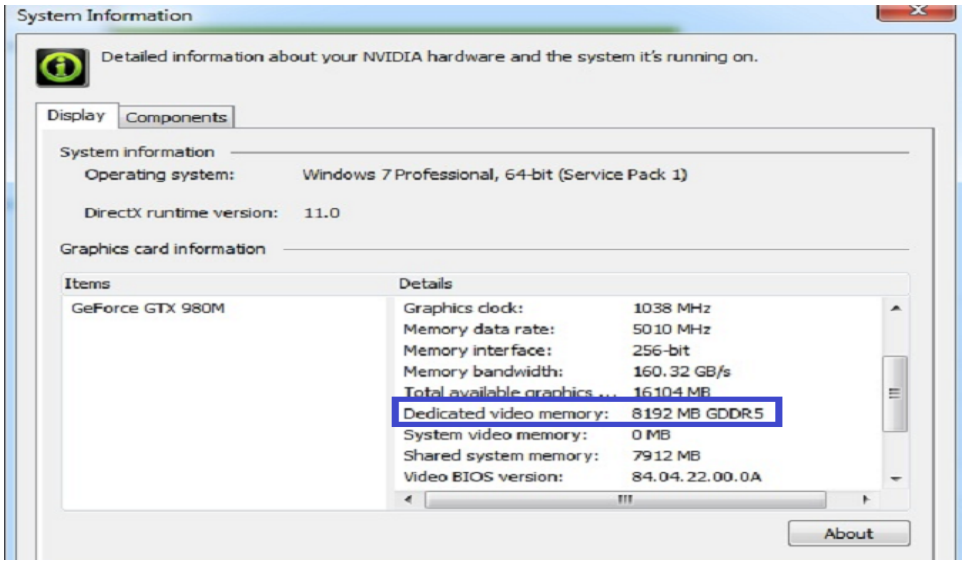
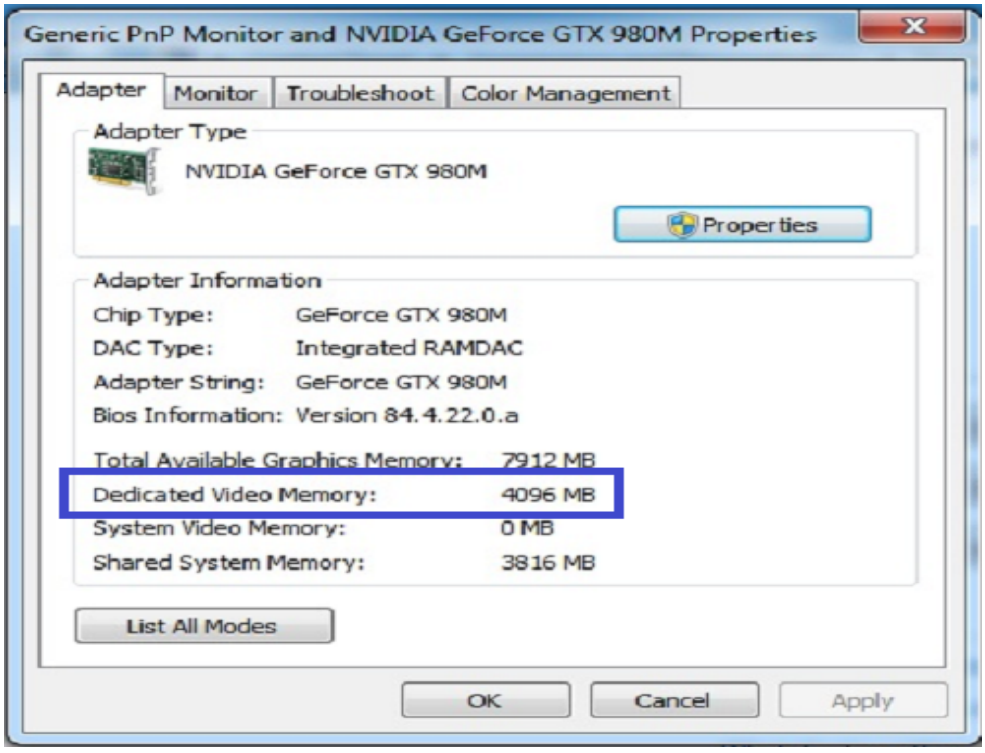
FAQ No. 01536

Q: Memory size of video card is displayed incorrectly when you use more than 4 (GB) video memory on a computer that is running an x64-based version of Windows 7.

For example, the actual memory size of your video card is 8GB, and the information in NVDIA Control Panel is correct.



But it will only show 4096MB of the video card in the Adapter Properties.



A: Please visit Microsoft website to download and install hotfix 279946 (http://support.microsoft.com/kb/2799464/en-us).

After installation the hotfix, the memory size of video card will be displayed correctly in the Adapter Properties.

